**Department for Education coronavirus helpline**

The Department for Education coronavirus helpline is available to answer questions about COVID-19 relating to education and children’s social care. Staff, parents and young people can contact this helpline as follows:

Phone: 0800 046 8687  
Opening hours: 8am to 6pm (Monday to Friday), 10am to 4pm (Saturday to Sunday)

Please note, we are currently experiencing high volumes of calls and apologise for any wait that you may experience. To ensure that we answer your calls as quickly as possible we have now extended our opening hours to cover weekends.